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BEFORE THE ARIZONA CORPORATION COMMISSION 50 1 Arizona Corporation Commission 2 DOCKETE **COMMISSIONERS** KRISTIN K. MAYES, Chairman 3 APR 3 0 2012 **GARY PIERCE** 4 PAUL NEWMAN DOCKETED BY SANDRA D. KENNEDY 5 **BOB STUMP** 6 DOCKET NO. SW-20445A-09-0077 IN THE MATTER OF THE APPLICATION OF GLOBAL WATER - PALO VERDE UTILITIES 7 COMPANY FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS 9 PROPERTY THROUGHOUT THE STATE OF ARIZONA IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-02451A-09-0078 10 VALENCIA WATER COMPANY – GREATER BUCKEYE DIVISION FOR THE ESTABLISHMENT OF 11 JUST AND REASONABLE RATES AND CHARGES FOR 12 UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR 13 VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA 14 IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-01732A-09-0079 WILLOW VALLEY WATER CO. FOR THE 15 ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE 16 DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY 17 THROUGHOUT THE STATE OF ARIZONA IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-20446A-09-0080 18 GLOBAL WATER - SANTA CRUZ WATER COMPANY FOR THE ESTABLISHMENT OF JUST AND 19 REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE 20 RATE OF RETURN ON THE FAIR VALUE OF ITS 21 PROPERTY THROUGHOUT THE STATE OF ARIZONA DOCKET NO. W-02450A-09-0081 IN THE MATTER OF THE APPLICATION OF 22 WATER UTILITY OF GREATER TONOPAH FOR **Notice of Filing Compliance** THE ESTABLISHMENT OF JUST AND REASONABLE 23 (Decision No. 71878) RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF 24 RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA \$2 th d 05 Agy 5107 25 26 RECEIVED 27

1 DOCKET NO. W-01212A-09-0082 IN THE MATTER OF THE APPLICATION OF VALENCIA WATER COMPANY – TOWN DIVISION 2 FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY **Notice of Filing Compliance** 3 SERVICE DESIGNED TO REALIZE A REASONABLE (Decision No. 71878) RATE OF RETURN ON THE FAIR VALUE OF ITS 4 PROPERTY THROUGHOUT THE STATE OF ARIZONA 5 6 Decision No. 72440 (dated June 27, 2011) requires that Global Water - Palo Verde 7 Utilities Company, Global Water - Santa Cruz Water Company, Valencia Water Company -8 Town Division, Valencia Water Company - Greater Buckeye Division, Water Utility of Greater 9 Tonopah and Willow Valley Water Co. (collectively, the "Global Utilities") to file, by April 30, 10 each year, a report of the activities of the Low Income Relief Program ("LIRP") for the preceding 11 calendar year. Accordingly, the Global Utilities file their annual report. 12 RESPECTFULLY SUBMITTED this 30th day of April 2012. 13 ROSHKA DEWULF & PATTEN, PLC 14 15 16 Timothy J. Sabo 17 One Arizona Center 400 East Van Buren Street, Suite 800 18 Phoenix, Arizona 85004 19 Attorneys for Global Utilities 20 21 22 23 24 25 Original +13 copies of the foregoing 26 filed this 30th day of April 2012, with: 27 Docket Control Arizona Corporation Commission

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1	1200 West Washington Phoenix, AZ 85007	
2	Copies of the foregoing hand-delivered/mailed	
3	this 30 th day of April 2012, to:	
4	Lyn A. Farmer, Esq. Chief Administrative Law Judge	Daniel W. Pozefsky, Esq. Chief Counsel,
5	Hearing Division	Residential Utility Consumer Office
6	Arizona Corporation Commission 1200 West Washington	1110 West Washington Street, Suite 220 Phoenix, AZ 85007
7	Phoenix, AZ 85007	Greg Patterson, Esq.
8	Janice Alward, Esq. Chief Counsel, Legal Division	WUAA 916 W. Adams – 3
9	Arizona Corporation Commission 1200 West Washington	Phoenix, AZ 85007
10	Phoenix, AZ 85007	Garry D. Hays, Esq. Law Offices of Garry D. Hays, P.C.
11	Mr. Steve Olea	1702 E. Highland Avenue, Suite 316
12	Director, Utilities Division Arizona Corporation Commission	Phoenix, AZ 85016
13	1200 West Washington Phoenix, AZ 85007	Court S. Rich, Esq. Rose Law Group, pc
14	Brian Bozzo	6613 N. Scottsdale Road, Suite 220 Scottsdale, AZ 85250
15	Compliance Enforcement Manager Utilities Division	Rick Fernandez
16	Arizona Corporation Commission	25849 W. Burgess Lane Buckeye, AZ 85326
17	1200 West Washington Phoenix, AZ 85007	Buckeye, AZ 83320
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ANNUAL REPORT Low Income Relief Program

Commission Decision No. 72440 (dated June 27, 2011) requires that Global Water – Palo Verde Utilities Company, Global Water – Santa Cruz Water Company, Valencia Water Company – Town Division, Valencia Water Company – Greater Buckeye Division, Water Utility of Greater Tonopah and Willow Valley Water Co. (collectively, the "Global Utilities") file, by April 30 of each year, a report of the activities of the Low Income Relief Program (the "LIRP") for the preceding calendar year. The report is to include but not be limited to an annual report by the Arizona Community Action Association (ACAA), the total of Low Income Relief Program funds collected, and the total match by Global Utilities. The following information is provided for the calendar year ending December 31, 2011.

Annual Report by the Arizona Community Action Association

Effective September 1, 2011, Global Water Resources, Inc. entered into an agreement with the Arizona Community Action Association, Inc., an Arizona non-profit corporation, (the "ACAA") to administer the LIRP. Since that time, the ACAA has been in the process of entering into agreements with Community Action Programs (CAPs) for distribution of the funds within the various service areas of the Global Utilities. The ACAA anticipates actual payment of funds to the CAPs beginning in late May or June of 2012. The first ACAA Annual Report will be filed at the end of the calendar year 2012, after distribution of assistance to qualified customers has begun.

Annual Calculation of Low Income Relief Tariff

The Low Income Relief Tariff (the "LIRT") is funded equally by Global Shareholders and Global Customers through a monthly customer surcharge and an equal match by the Global Utilities. The LIRP is capped at \$100,000 total annual funding (shareholder and customer funds) across the Global Utilities. The initial monthly LIRT surcharge filed July

14, 2011 was calculated as \$0.11 per month, per connection. Collection of the LIRT began in August 2011.

The monthly LIRT surcharge is determined in November of each year for the next year, and is based on the number of active connections as of 30 September. On November 1, 2011, the Global Utilities submitted the computation for the monthly customer surcharge for the Low Income Relief Program, to become effective January 1, 2012. The monthly customer surcharge for 2012 is \$0.11 per month, per connection.

Total Low Income Relief Program Funds

Exhibit 1 to this Annual Report shows the total amount of Low Income Relief Program Funds Collected via the LIRT surcharge and the total amount of matching funds for each of the Global Utilities beginning August 2011 and ending December 31, 2011. A total of \$20,810.90 was contributed by the Global Utilities for this period. A total of \$19,647.04 was contributed via the customer surcharge for this period.

		Aug-11	-11		Sep-11	11			Oct-11	Ξ			Nov-11	Ξ			Dec-11	<u></u>	
			Collected			<u>ව</u>	Collected			င္	Collected			င	Collected			င	Collected
Company	ତ୍ର	Global Match	Surcharge		Global Match Surcharge	Surc		Globa	Match	Sur	Surcharge	Glob	Global Match	Su	Surcharge	GIO	Global Match	Sur	Surcharge
Palo Verde Utilities Company	\$	1,661.44	\$ 8.3	ω \$	8.33 \$ 1,681.46 \$ 2,236.43	\$ 2,	,236.43	₩	1,681.46 \$ 2,219.08	٠,	2,219.08	❖	1,681.46 \$ 1,282.03	❖	1,282.03	\$	1,701 48 \$ 2,224.0	↔	2,224.00
Santa Cruz Water Company	\$	1,679.04	\$ 8.3	8.33 \$	\$ 1,659.02 \$ 2,236.43	\$ 2,	,236.43	δ.	1,659.02 \$ 2,219.08	↔	2,219.08	❖	1,659.02 \$ 1,282.03	\$	1,282.03	❖	1,639.00 \$ 2,224.00	ζ,	2,224.00
Valencia Water Company Town Division	\$	552.20	\$ 1.59	\$	552.20	❖	803.17	₩	552.20	❖	584.55	↔	552.20	\$	582.35	\$	552.20	\$	587.22
Willow Valley Water Company	Ş	168.30	\$ 16.60	۰ د	168.30	❖	165.87	₩	168.30	❖	166.43	\$	168.30	\$	166.03	Ş	168.30	❖	164.81
Water Tuility of Greater Tonopah	\$	34.32	\$ 3.30	\$	34.32	❖	35.90	45	34.32	⋄	36.23	\$	34.32	❖	35.26	٠,	34.32	❖	34.94
Valencia Water Company Greater Buckeye Division	\$	66.88	\$ -	\$	66.88	❖	117.02	\$	66.88 \$	\$	68.01 \$	\$	66.88	\$	68.90 \$	\$	66.88	\$	69.13
Total	\$	4,162.18	\$ 4,162.18 \$ 38.15 \$ 4,162.18 \$ 5,594.81 \$	5 \$	4,162.18	\$ 5,	,594.81	\$		\$,293.38	\$	4,162.18	\$	3,416.60	\$	4,162.18 \$ 5,293.38 \$ 4,162.18 \$ 3,416.60 \$ 4,162.18 \$ 5,304.10	\$:	5,304.10

		Total 2011	201	ía
			_	Collected
Company	GIC	Global Match		Surcharge
Palo Verde Utilities Company	⋄	8,407.30	❖	7,969.87
Santa Cruz Water Company	s	8,295.10	\$	7,969.87
Valencia Water Company Town Division	₩.	2,761.00	s	2,558.88
Willow Valley Water Company	₩.	841.50	Ş	679.74
Water Tuility of Greater Tonopah	⋄	171.60	\$	145.63
Valencia Water Company Greater Buckeye Division	\$	334.40	\$	323.06
Total	\$	\$ 20,810.90 \$ 19,647.04	s	19,647.04

		Aug-11	11		Sep-11	11			Oct-11	11			Nov-11	11			Dec-11	11	
			Collected			8	Collected			<u>§</u>	Collected			გ	Collected			S	Collected
Company	ଜୁ	Global Match	Surcharge	Glo	Global Match Surcharge	Sur		Global Matc	3	Surc	Surcharge	Glob	Global Match	Sur	Surcharge	Glot	Global Match	Sur	Surcharge
Palo Verde Utilities Company	❖	1,661.44	\$ 8.33	\$	8.33 \$ 1,681.46 \$ 2,236.43	\$ 2	,236.43	\$	1,681.46	\$ 2,	\$ 2,219.08	₩.	1,681.46 \$ 1,282.03	s	1,282.03	\$	\$ 1,701.48	٠,	\$ 2,224.0
Santa Cruz Water Company	⋄	1,679.04	\$ 8.33	\$	\$ 1,659.02 \$ 2,236.43	<>> ≥	,236.43	\$	1,659.02	\$ 2	2,219.08	₩	1,659.02 \$ 1,282.03	٠,	1,282.03	<>	1,639.00	₩	\$ 2,224.00
Valencia Water Company Town Division	ζ,	552.20	\$ 1.59	\$	552.20	\$	803.17	❖	552.20	••	584.55	❖	552.20	\$	582.35	₩.	552.20	S	587
Willow Valley Water Company	⋄	168.30	\$ 16.60	\$	168.30	❖	165.87	❖	168.30	•	166.43	❖	168.30	s	166.03	⋄	168.30	43	164
Water Tuility of Greater Tonopah	ψ,	34.32	\$ 3.30	\$	34.32	\$	35.90	\$	34.32	₩	36.23	٠,	34.32 \$	\$	35.26	S	34.32 \$	\$	34.94
Valencia Water Company Greater Buckeye Division	\$	66.88	\$ -	\$	66.88	\$	66.88 \$ 117.02	\$	66.88 \$	\$	68.01	۰,	66.88		68.90	Ψ,	66.88	\$	69.1
Total	\$	4.162.18	\$ 4,162.18 \$ 38.15 \$ 4,162.18 \$ 5,594.81 \$ 4,162.18 \$ 5,293.38 \$ 4,162.18 \$ 3,416.60 \$ 4,162.18 \$ 5,304.10	s	4 162 18	л	594.81	٧	162 18 4	л Д	293.38	"	4.162,18	S	1 416 60	S	4.162.18	٨	700

		Total 2011	201	1
			_	Collected
Company	ē	Global Match Surcharge	S	urcharge
Palo Verde Utilities Company	\$	8,407.30	\$	7,969.87
Santa Cruz Water Company	s	8,295.10	\$	7,969.87
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Valencia Water Company Greater Buckeye Division	\$	334.40	\$	323.06
Total	\$	\$ 20,810.90 \$ 19,647.04	❖	19,647.04